

J&B Computing Services Privacy Policy

J&B Computing Services is a software developer and it maintains two websites:

www.j42.com

The website is for information only and no personal data is collected.

portal.j42.com

The website is for the support of existing customers and business partners.

It is a download service which is for the convenience of existing customers and business partners to download specific pre-agreed files.

This privacy policy will explain how our organization uses any personal data related to the website portal.j42.com and the support of our customers and business partners.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
- What are cookies?
- How do we use cookies?
- What types of cookies do we use?
- How to manage your cookies
- Privacy policies of other websites
- Changes to our privacy policy
- How to contact us
- How to contact the appropriate authorities

What data do we collect?

J&B Computing Services collects the following data:

- Personal identification information
 - Name
 - Email address
- IP address

How do we collect your data?

You directly provide J&B Computing Services with most of the data we collect. We collect data and process data when you:

- Send us a support query or purchase order
- Use the portal.j42.com website to download pre-agreed files

How will we use your data?

J&B Computing Services collects your data so that we can:

- Process your support queries.

J&B Computing Services will not share your data.

How do we store your data?

J&B Computing Services securely stores your data on our own in-house data servers.

Marketing

J&B Computing Services will not send you marketing information.

What are your data protection rights?

J&B Computing Services would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request us for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request we complete the information you believe is incomplete.

The right to erasure – You have the right to request that we erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to our processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: support@j42.com.

Or write to us at Voswijk 1, 3961 NH Wijk bij Duurstede, The Netherlands.

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit allaboutcookies.org.

How do we use cookies?

J&B Computing Services uses a transient non-persistent cookie to identify the session during the logon and download process.

What types of cookies do we use?

There are a number of different types of cookies, however, our website only uses a transient non-persistent cookie to identify the session during the logon and download process.

How to manage cookies

You can set your browser not to accept cookies, and the above website (allaboutcookies.org) tells you how to remove cookies from your browser. However, the portal.j42.com service will not function if cookies are disabled in your web browser.

Privacy policies of other websites

The www.j42.com website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

J&B Computing Services keeps its privacy policy under regular review. This privacy policy was last updated on 9 January 2022.

How to contact us

If you have any questions about J&B Computing Service's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: support@j42.com

Or write to us at Voswijk 1, 3961 NH Wijk bij Duurstede, The Netherlands.

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that J&B Computing Services has not addressed your concern in a satisfactory manner, you may contact the Dutch DPA.

Dutch DPA
PO Box 93374
2509 AJ The Hague
The Netherlands